

SUPPORTING OUR COMMUNITY THIS FEBRUARY

As we move into February, our focus remains on supporting our tenants with efficiency, well-being, and community. We're pleased to introduce the MRI Angus Tenant Request system to streamline service and ensure needs are addressed quickly. With Family Day approaching, we also celebrate connection and balance, and Winter Commute Month encourages sustainable choices that benefit both our city and our environment. Wishing everyone a safe, meaningful, and productive month ahead.

— **Edyta Komada, Property Manager**



MRI ANGUS TENANT REQUEST

MRI Angus Tenant Request (TR) is a fully Web-enabled system designed to manage and streamline the work order completion process. A request is created when a tenant has a need for service. Requests are converted automatically by MRI Angus into TR work orders.

Tenants are able to make requests using their Service Portal.

Service Requests. Tenants, building occupants, and staff can easily submit and track service requests from a web browser or mobile device. Requests are immediately routed, ensuring the service is attended to as quickly as possible.

Requests for service and/or maintenance related issues should be made by completing an online request at <http://www.onequeenstreeteast.com> or by emailing: Karen.Cassidy@cushwake.com



HAPPY FAMILY DAY!

As Family Day arrives on Monday, February 16, 2026, it's a chance to slow down and focus on what truly matters. Whether your day is filled with laughter, quiet moments, or time spent with the people you love most, this holiday is about being present and enjoying the connections that shape our lives. May this long weekend bring rest, gratitude, and moments worth remembering. Wishing you a joyful and meaningful Family Day.

WINTER COMMUTE MONTH IS ON ITS WAY.

This February, let's make every commute count - and count every commute!

What is Winter Commute Month?

Join Smart Commute in promoting sustainable travel by walking, taking transit, carpooling, cycling, or remote working from February 1 to 28, 2026. Winter Commute Month is all about embracing the season, building sustainable habits, and tracking your impact along the way. Each trip - whether by bike, carpool, public transit, or on foot - can reduce emissions, ease traffic congestion, and contribute to cleaner communities. With our easy-to-use trip-logging feature on the Smart Commute website/app, you'll be able to log into your efforts and monitor your personal stats throughout the month. Track your trips, view your carbon reduction, and watch your impact add up to real change.



Winter Commute Month Contest

Log all your sustainable commutes and trips during February (1st - 28th) on the Smart Commute Tool, for a chance to win 1 of 5 \$100.00 gift cards! Visit our website (smartcommute.ca) to see prize rules and learn how you can participate.

Attend our Webinars!

This year, we are excited to bring webinars in Winter Commute Month. With the goal of providing education on how you can commute more sustainably, we offer weekly webinars throughout February that may pique your interest. All webinars happen from 12 noon to 1 p.m. We will be offering a random \$20 gift card prize to one attendee per webinar.

Discover Smart Commute: Sustainable Commuting Initiative and App Demo

Learn about the Smart Commute program and services.

Wednesday, February 4, 2026

Winter Cycling 101: Skills, Gear and Safe Riding Strategies

Learn techniques, equipment, and tools to ride comfortably in snowy and slushy seasons.

Wednesday, February 11, 2026

Know Before You Go with Municipal 511: Keep Winter Commute Safe

Learn how to use Municipal 511 to track live road condition updates.

Wednesday, February 25, 2026